

## FREQUENTLY ASKED QUESTIONS

### HOW CAN I MAKE A RESERVATION/BUY A TICKET?

You can purchase your ticket beforehand through the reservations page on our website or by contacting us through the number +351 210 939 234 {have your credit card details at hand}.

### WHICH MEANS OF PAYMENT ARE ACCEPTED?

To purchase your ticket beforehand, you will need a credit card. To pay for the drinks at the end of the dinner-and-a-show you may use a credit card, a debit card or cash.

### HOW MANY TABLES ARE THERE?

#### CAN I MAKE A RESERVATION FOR A LARGE GROUP?

The room has 20 tables {a total of 48 seats}. The number of people accepted per reservation is conditioned by the capacity of the tables available. {Check the floorplan on page 3.}

If you would like to book more than 6 seats, please contact us.

BECO also accepts special group bookings. Click [here](#) for further information.

### CAN I CHANGE OR RETURN MY TICKETS?

The payment made at the time of booking with a credit card is only used to secure the ticket.

Read our return/exchange policy [here](#).

If for any reason the dinner-and-a-show is canceled by BECO, the amount will be fully refunded.

### HOW LONG DOES THE DINNER-AND-A-SHOW LAST?

The dinner-and-a-show lasts about 2.00 to 2.30 hours.

### DO I NEED TO BUY A TICKET FOR THE BAR'S SHOW?

No. Once the dinner-and-a-show is over, BECO becomes a bar.

### IS THERE A COVER CHARGE AT THE BAR?

There is no cover charge, but we do have a drinks and snacks menu.

### CAN I TAKE PICTURES DURING THE SHOW?

At BECO, photography is allowed, but we ask you not to film anything because of security, privacy and copyright reasons.

### IS THERE A CLOAKROOM?

Yes. On arrival you may hand in your coat and other personal belongings to the master of ceremonies. We suggest that you keep any valuable items with you, as BECO is not responsible for any losses.

### AT WHAT TIME SHOULD I ARRIVE?

Because it is a show, we ask you to please arrive punctually.  
In case you're late, the performance may already be underway.

### IS THERE A DRESS CODE?

To embark on the spirit, the dress code is casual chic and we discourage sportswear.

### ARE THERE ANY POLICIES REGARDING ELECTRONIC EQUIPMENT?

We suggest you turn off any electronic equipment {or that you put it on silent mode}.

### IS SMOKING ALLOWED?

According to the current legislation, smoking is not permitted.  
We discourage the use of electronic cigarettes.

### DO YOU ALLOW PETS IN?

No. Any animals in BECO will be part of the show.

### IS THERE A VALET SERVICE?

BECO does not have a parking service, however, it will be very easy to reach us and there are underground car parks nearby.

I FORGOT TO MENTION THAT I HAVE A FOOD RESTRICTION.

WILL IT BE POSSIBLE TO ADAPT THE MENU?

BECO will be happy to adapt the menu in case of allergies or other food restrictions. However, you will need to alert us in advance, as it is not possible to change the menu on short notice.

In case you forgot to mention a food restriction at the time of purchase, you may write to [reservas@joseavillez.pt](mailto:reservas@joseavillez.pt) or call us on +351 210 939 234.

